F-01345A-05-0816 E-01345A-05-0826 E- 01345A-05-0827

# ORIGINAL



## ARIZONA CORPORATION COMMIS.....

#### UTILITY COMPLAINT FORM

Investigator: Lynn Combs

Phone:

Fax

**Priority: Respond Within Five Days** 

**Opinion** 

No. 2006 - 56284

Date: 10/31/2006

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Dick

Zambrano

**Account Name:** 

Dick Zambrano

Home

Street:

City:

Work:

CBR:

State:

ΑZ

Zip:

is:

**Utility Company.** 

**Arizona Public Service Company** 

Division:

Electric

**Contact Name:** 

For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

10/11/06 EMAIL CORRESPONDENCE RECEIVED:



I am writing to find out more about the potential raise hike by APS up to twenty percent which is very outrageous doe anyone let alone us seniors here in sun city on an fix income, and I am sure there are lots more that do not have the financial income for such a raise, so please make sure they are on the up and up when it comes to the possibility of such a raise, if they had our incomes they would be so willing to raise the rates, please keep me posted or forward to the correct depart.

dick zambrano

\*End of Complaint\*

**Utilities' Response:** 

Investigator's Comments and Disposition:

10/31/06 Letter emailed to customer

Arizona Corporation Commission

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DOCKET # E-01345A-05-0816 DOCKET # E01345A-05-0826 DOCKET # E01345A-05-0827

**DOCKETED** 

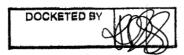
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DOCUMENT CONTROL

OCT 3 1 2006

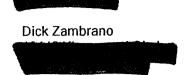
RECEIVED

Mr. Dick Zambrano



### ARIZONA CORPORATION COMMISSION

#### UTILITY COMPLAINT FORM



RE: ARIZONA PUBLIC SERVICE DOCKET # E-01345A-05-0816

Dear Mr. Zambrano:

Your letter regarding the Arizona Public Service (APS) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission (Commission) to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at the state of the

Sincerely,

Lynn Combs Consumer Service Specialist Utilities Division \*End of Comments\*

Date Completed: 10/31/2006

Opinion No. 2006 - 56284